



Claims Administration

TRISTAR Risk Management

P.O Box 2805

Clinton, IA 52733-2805

To Report a Claim: 800-318-8870 Ext. 1

Fax 920-962-0301

Email: CSDPool@tristargroup.net

What is Workers' Compensation?

If you are injured on the job or have an illness that you believe was caused by the work environment, you may be entitled to workers' compensation benefits.

If compensable, workers' compensation benefits automatically cover your authorized medical bills and a portion of your lost wages for work-related injuries or illnesses.

Who provides workers' compensation benefits for the Colorado Special Districts Property and Liability Pool?

TRISTAR Risk Management (TRISTAR) is the CSD Pool's claims administrator for your workers' compensation claims and is dedicated to prompt, efficient handling of Special District claims.

What do I do if I am injured on the job?

Follow your district's guidelines. You may also report the injury yourself by calling the toll-free number listed above. You should always advise your supervisor as soon as possible. If you need to see a doctor your employer has posted a list of the Preferred Medical Providers for your district.

Are there specific doctors I should use if I need medical attention?

Yes. Your district has developed a list of highly quality medical providers who have been specifically selected to provide injured employees with the best medical care possible.

When can I return to work?

Many employers provide work tasks tailored to the physical restrictions of employees who are injured on the job so that almost all employees can continue to work immediately following an injury. Employees are asked to do only tasks they can safely perform during recovery.

If I am injured and can't work, am I paid?

If an authorized doctor determines that you are completely unable to work, workers' compensation benefits will be provided in accordance with the Colorado Workers' Compensation act.

How do I pay for prescriptions from authorized doctors?

If you purchased the initial prescription, the receipt should be forwarded to TRISTAR for reimbursement. Your adjuster will inform you of the prescription program if further medication is needed.

What happens if I am unable to return to my former job?

You employer will make every effort to reasonably accommodate continued employment. In the event that you become permanently disabled, the authorized doctor will evaluate you to determine what permanent restrictions apply. This evaluation will assist in the district's evaluation of job placement.

If further assistance is needed on your workers' compensation claim, please contact your TRISTAR adjuster via the toll free number listed above.