



## IDENTITY RECOVERY

Give your employees and board peace of mind when it comes to identity theft.

### Identity Theft Costs a Lot More than Money

Recovering a stolen identity can be both frightening and frustrating, but your employees don't have to face it alone.

### Identity Recovery Hotline

Our Identity Recovery counselors are available to answer questions, recommend next steps, and provide vital information. They will walk you through the process of restoring your credit and identity to pre-theft status, or you can manage the process yourself using an Identity Recovery Customer Guide, including pre-written letters to send to the credit bureaus.

### Who's Covered

Identity Recovery is included when your district buys Crime coverage and extends to:

- All full-time, non-temporary employees
- All part-time, non-temporary employees
- Board Members

### Expense Reimbursement

In the event of identity theft, this coverage will

reimburse up to \$25,000 of expenses such as:

- Credit bureau reports
- Fees for reapplying for declined loans
- Postage, phone, and shipping fees
- Notary and filing fees
- Child and/or elder care
- Mental health counseling

This coverage will not reimburse funds stolen or fraudulently charged, since these funds are normally recoverable from your financial institution.

### Help When You Need It

Call 800-945-4617  
Monday - Friday; 6 a.m. to 6 p.m. MT

All claims must be filed within 60 days of an identity theft event. Some limitations apply.

For more information or for a customized brochure to give your employees, contact us at 800-318-8870 or visit [csdpool.com](http://csdpool.com).

